



Dear Markland Residents,

This communication is to inform you of the actions your management team is or will be taking to ensure we are prepared for the approaching storm.

In the case of a hurricane:

- You will receive email notification that the facilities are closed.
- All barrier arms will be removed and stored in the gate houses. The arms will be re-installed once the power is working again and the area is safe.
- All facilities will be closed until we can deem the amenity safe and staffed.
- All pool furniture will be stacked and secured.
- All trash cans will be secured.

Currently, the following has been completed:

- We have contacted the St. Johns County Utility Department requesting they closely monitor sewer lift stations within Markland in the event of a power outage. Although maintenance of the lift stations is the responsibility of the St. Johns County Utility Department, the Markland team is proactively monitoring the situation.
- We communicated to the homebuilders to secure job sites, including building materials, equipment and erosion control measures.
- Storm drains on the roadways have been inspected. Debris has been removed where necessary.
- Pond outflows have inspected for any excess debris.

In the Post-Tropical Storm/Hurricane period, staff will focus our efforts as follows:

- Clear the roads of debris for 9-1-1 emergency vehicles and residents to safely traverse the property.
- Assess damage to community infrastructure and communicate any outages to the appropriate authorities (St. Johns County Utility Department [lift stations], FP&L, TECO, etc.) to seek repairs.
- Assess damage to community facilities and common areas and begin repairs
- Communicate available information to residents and our vendors.

Below are some helpful tips that may help you around your own home:

- Secure trash cans, outdoor furniture and other objects from high winds.
- Identify the safest room in your home or business, and make sure everyone is informed.
- Stock up on essentials and prepare an emergency supply kit.
- Decide how and where to best protect pets.
- Have fully charged mobile phones readily available. Alert relatives and friends of your plans.
- Have first aid supplies and necessary medicines nearby.
- Have water and nonperishable food on hand (1 gallon of water per person, per day).
- Have flashlights, extra batteries, and extra clothing on hand. Avoid candles for light.
- Keep your car gas tank full. Know your evacuation zone. Know your evacuation route. Visit the St. Johns county Emergency Management website (link below) and click the “My Evacuation Zone” link, enter your address to know your zone.
- Have some cash on hand. In the event of a power outage, charging purchases is not possible.

Here is a direct link to the NOAA site for tracking of Hurricane Dorian: <http://www.noaa.gov/>
Additional information can also be obtained from St. Johns County Emergency Management site at: <http://www.sjcemergencymanagement.org/> or by phone at 904-824-5550.

The St. Johns County Sheriff Department’s non-emergency number is 904-824-8304, in the event of an emergency please dial 911.

To report damage to Southaven Community Development District Property, please contact Lourens Erasmus by email LErasmus@vestapropertyservices.com or by phone 904-536-6217.